

# Chris Ratts

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**Profile:** Experienced front end web developer with the technical skills and business expertise to build an outstanding web presence.

**Background:** Expertise with front end web development technologies, including CSS, XHTML and JavaScript. Grounded firmly in design standards and techniques such as: CSS box model, cross-browser compatibility, JavaScript libraries, AJAX, Web 2.0/social media integration, and content management systems. Knowledgeable regarding web usability, including user interface design, user experience, and accessibility. Strong technical and operational research and problem solving. Excellent customer and team skills. Obtained MBA from University of Edinburgh in Scotland.

**Professional Goals:** include working for a company that has a strong team environment, maintains a user oriented focus, and creatively implements and researches new technologies and web development techniques. I intend to work toward a director level position that contributes to strategic decisions of the technical path of the company and its products.

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## Technical Skills

### Core Skill Set:

- CSS
- HTML/XHTML
- XML
- XSLT
- Javascript
- jQuery & Prototype
- AJAX
- JSON

### Other Languages:

- PHP
- Flash
- ASP.Net 2.0
- C#
- Visual Basic
- SQL
- Perl
- ASP
- Silverlight

### Software and web tools:

- Macromedia suite
  - Photoshop
  - Visual Studio 2008
  - Office suite
  - Apache
  - Windows
  - Unix/Linux
  - Red Dot/Open Text CMS
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## Relevant Work Experience

### Web Developer – KForce

May 2010 – Present

- Contractor with Ascentium as a front end web developer. Primarily worked on their Microsoft Windows website account using the Asp.net framework. Responsible for new website development and maintenance tasks.
- Developed websites to fit complex framework using a wide range of techniques, including both in-line and control based HTML, CSS, Javascript, XML, and some C#.
- Interfaced with application developers to add front end layer to dynamic, data driven web pages.

- Websites launched include PC scout and windows touch.

### **Lead Web Developer – Indiana Interactive**

July 2007 – March 2010

- Lead front end web development efforts for IN.gov, the web portal for the state of Indiana. Duties included: hand coding of new web sites, maintaining and improving existing web sites, development and enforcement of CSS, graphical, and accessibility standards and practices, managing of a team of front end web developers and graphic artists, and oversight of the work queue.
- Served as dedicated web development resource for the offices of Governor Mitch Daniels, First Lady Cheri Daniels, and Lt. Governor Becky Skillman, effectively managing several key relationships.
- Investigated and integrated technologies and concepts new to the IN.gov portal.
- Developed highly usable, flexible, clean, standards based web sites designed to maximize end user experience; including Section 508 and W3C accessibility standards, tab-able user interface, table-less layout, relevant content, multi-path navigation, lightweight page design, cross-browser compatibility, and common look and feel across sites.
- Key part of the team responsible for entire product lifecycle of Red-Dot Content Management System. Including initial product testing and set up, template development, migration of content into system, training, UI improvements, and continuing support and maintenance of both front and back end processes.
- Developed processes designed to improve the operational efficiency and responsiveness of creative services team.

### **Project Manager / Team Leader – Indiana Interactive**

May 2003 – August 2005

- Conducted oversight of entire project life cycle of java based, database driven web applications and static web sites.
- Partnered with clients to investigate project opportunities based on such criteria as business needs, scope, technical feasibility, risk, resource availability, end user impact, and client priority.
- Developed thorough project plans, including specifications, goals, timelines, milestones, and procedures for handling later additions and limiting scope creep.
- Adhered to strict usability standards, ensuring this through review process including such tools as: template mock-ups, flow charts, UI design documentation, and working prototypes.
- Managed development process; ensuring project hit all milestones, providing status updates, and clear, effective communication between all parties.
- Ensured a smooth, successful product launch through the development of detailed testing and deployment plans.
- Projects successfully deployed include: Online child support payments, Department of Environmental Management Smog Watch, Governor Daniels web site, Lt. Governor Skillman's web site. Indiana Tourism web site.

## **Web Developer – Indiana Interactive**

October 1997 – May 2003

- Designed, developed, and maintained web sites for Indiana state government utilizing a wide range of technologies and techniques.
  - Designed and implemented interactive web forms.
  - Optimized usability and accessibility of web sites and applications, including adapting web sites to W3C standards, Section 508 accessibility standards
  - Effectively contributed to the design and performance of usability research, including user focus groups, surveys, design reviews, web user experience testing, and client consultation.
  - Engaged in high levels of customer interaction in communicating update and project statuses.
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## **Education**

### **Masters of Business Administration**

University of Edinburgh, Scotland 2005 - 2006

- Dissertation exploring the implementation strategy of enterprise eProcurement system for the Scottish Government; looking at the business rationale, how the project was marketed internally, and why some parts of the government have chosen to go with different procurement solutions.
- Consultant project with [www.visitscotland.com](http://www.visitscotland.com) to improve operational efficiency, marketing, HR, and customer service.

### **Bachelor of Arts in History**

Purdue University, West Lafayette, IN 1992 – 1997

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**References available upon request**